

MR B CUSTOMER
 15 LONG POND ROAD
 WORTHING
 WEST SUSSEX
 BN98 4XX


Date:
 1 October 2009
 Your Customer No: **0012345679** Your Payment Ref: **3011122200019**

Bill for:
 15 Long Pond Road, Worthing,
 West Sussex, BN98 4XX
 Your meter serial number:
99AA111222

**Your Metered Water and Wastewater Services Bill
 for billing period 1 April 2009 to 30 September 2009**

**Total now due
 £136.61**

How your bill is calculated

Present meter reading 30 Sep 2009	90.00m ³
Previous meter reading	50.00m ³
Amount of water used since last reading	40.00m ³
% of water returned to the sewer	92.50% 
Wastewater charge in cubic metres	37.00m ³
Number of days in billing period = 183	

 **Need more information?
 Please turn over**

Breakdown of charges for this bill

Water supply

01 Apr 09 to 30 Sep 09 volume charge 40.00m ³ x 92.3p	36.92
01 Apr 09 to 30 Sep 09 standing charge	13.22

Wastewater drainage

01 Apr 09 to 30 Sep 09 volume charge 37.00m ³ x 169.8p	62.83
01 Apr 09 to 30 Sep 09 standing charge	9.11

Surface water drainage

01 Apr 09 to 30 Sep 09	11.03 
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Highway drainage

01 Apr 09 to 30 Sep 09	3.51 
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Total for this bill

£136.61

Ring our 24 hour automated service on 0845 270 1508 to pay your bill, tell us you are moving home or request monthly payments.
Water is a priority service.

Account Summary

Balance from previous bill	125.16
Payments received since last bill	125.16 Cr
Transfers	0.00
Adjustments	0.00
Charges from this bill	136.61
Total now due	£136.61

£5 one-off discount
 when you set up a

Complete the slip below and send it back to us, or you can set it up online at www.southernwater.co.uk

Instruction to your Bank or Building Society to pay by Direct Debit



Originator's Identification Number:
 994915

Name(s) of account holder(s)

How would you like to pay?

12 monthly payments Per bill (normally 2 per year)

On what day of the month would you like to pay?

1st 5th 10th 15th 20th 25th

Bank/Building Society account number

Payment reference number

Branch sort code

Signature(s) Date

Banks and Building Societies may not accept Direct Debit instructions from some types of account

Data may be processed within the UK or abroad

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change, Southern Water will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Southern Water or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

This guarantee should be detached and retained by the Payer

Please return to P.O. Box 41, Worthing, BN13 3NZ

